I am HBHC

The 2013 Annual Report
Howard Brown Health Center exists to eliminate the disparities in health care experienced by lesbian, gay, bisexual, and transgender people through research, education, and the provision of services that promote health and wellness.
This is Howard Brown Health Center

Before the AIDS crisis and “LGBTQ”, before civil unions, marriage equality, and the Affordable Care Act, there was Howard Brown Health Center.

Founded in 1974 as one of the nation’s first gay-focused health centers, Howard Brown Health Center (HBHC) created a safe and welcoming health care environment primarily for gay men. As the AIDS epidemic unfolded, HBHC took the lead and became the primary source of HIV information and treatment in the Chicago metropolitan area. As treatment of HIV evolved into a disease management model, HBHC continued to evolve and grow.

HBHC remains a source of information, education, safety, treatment, and care for over 13,000 people in the last year alone. In the last two years, HBHC has added routine opt-out HIV testing, and expanded women’s health services. In the year ahead, we will be improving chronic disease outcomes in our patients.

The Affordable Care Act will allow new patients to make HBHC their health home, and the organization is prepared to grow and expand to meet the increasing need for culturally competent and compassionate primary care. While the expansion of health care is historic, there will always be those who are uninsured and underinsured, and HBHC will be - as it has been for almost 40 years - their health home.

From its beginnings as a source of health care for a marginalized population, Howard Brown Health Center continues to evolve into a patient-centric medical home. Our mission continues to provide high quality health care, regardless of one’s ability to pay.

Now and in the future, Howard Brown Health Center is here.

And HBHC is staying.
Eileen Durkin and Frank Pieri
CEO of HBHC (1994-1999) and Board President (1999-2007)
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Jennifer Murphy and Mike Rosinsky, Co-Chairs of HBHC’s 1997 Annual Dinner and Silent Auction
Madeline Jaderberg was more than uncomfortable living as a male. Daily life was becoming increasingly difficult, “Like life or death,” she says, and something had to be done. Making the decision to begin Hormone Replacement Therapy (HRT) at Howard Brown Health Center was the culmination of an intense search for identity that included attempts at self-medication. “For almost two years, I purchased over the counter medicines that didn’t do anything,” she says. Madeline was able to begin HRT in a welcoming environment with a staff that was fully informed, knowledgeable, and equipped to handle every stage of her transition - even in ways she didn’t expect, like navigating practical, legal issues.

“I didn’t expect – I had hoped, but I didn’t expect – the openness. People here are on the level, they’re cool. They know what’s up. Transitioning is as much a mental as a physical adjustment, and in ways that you don’t expect. They’ve just made it so much easier, even with minor things, like helping me with my name change. They go the extra mile.”

Madeline’s experience at HBHC has been crucial to her developing sense of self acceptance. “I’m still paranoid about judgment, sometimes, but I feel normal here, and people here help me combat the idea that if something’s not considered normal, it’s weird. But normal is just a statistic. To feel accepted is just amazing. It’s taken a long time for me to feel this way, but Howard Brown Health Center certainly helped with that from the start. I feel normal here because I am normal.”

I caught a glimpse of myself in a mirror once. Just once, I caught a glimpse of me.

I wasn’t concentrating on the mirror to see what was or wasn’t there. It was just, for a couple of seconds, I actually saw myself.
More than a year ago, I became Interim President and CEO of Howard Brown Health Center. My predecessor saw us through a challenging time, and my role was to further stabilize the organization and prepare a foundation for a new, permanent leader.

In October 2012, we launched a strategic planning process, the first in more than five years. We prioritized what we needed to accomplish in a rapidly changing health care environment, including identifying and implementing structural changes and additional partnerships as we prepared for the Affordable Care Act (ACA). We evaluated processes across the organization and identified several areas for operational improvement and enhancement. In collaboration with the Board of Directors and key stakeholders, we also determined the attributes, qualifications, and experience that our new leader should possess, and a search is currently underway.

**Financially, we continue to make remarkable progress.**

With only five audit findings and with no new findings in the last two years, our financial house is in order. And throughout, we continued to improve access to primary care and support services.

Our formal strategic planning process is completed, and we have begun the implementation phase that allows us to build on improved internal processes and procedures. We recently partnered with the Lean Six Sigma project team from GE to improve productivity, efficiency, patient flow, experience and, most importantly, satisfaction.

While more people will have access to health care through the ACA, financial support from individuals and corporations will remain crucial to HBHC. We need to ensure that everyone has access to health care, including people who will still be unable to access it through the ACA. With a strategically focused, sound plan in place, that support will be more than a source of funding; it will be a genuine investment in the future of health care in our region.
Duke Alden
Board Chair
Howard Brown Health Center is an organization that has undergone substantive transformation and is structurally, culturally, and financially stronger than ever.

As Chair of the Board, I am privileged to hear many “Howard Brown stories,” personal accounts of how profoundly someone has been helped by HBHC. With our direction firmly set, I can say with confidence that we are raising the level of service for all the communities we serve: LGBTQ and straight men, women, and children. As a result, I expect to hear more “Howard Brown stories” for many years to come.

While many still think of Howard Brown Health Center as a HIV and STI clinic, we are, in fact, a full-service community health center. Our mix of services create a true health home for patients and clients who come for primary care, prescriptions, alternative inseminations and women’s services, behavioral health, pediatric, and geriatric practices. Moreover, we go beyond traditional health care by providing our youth with day-to-day basic needs such as food, clothing, transportation and laundry, as well as a space that is both emotionally and physically safe.

Throughout 2013, we’ve focused on preparing our organization for an influx of new patients seeking health care under the Affordable Care Act. There will, however, remain people who are uninsured and underinsured, and we will continue to be here for them. Our mission remains to provide health care regardless of one’s ability to pay, and those who donate to Howard Brown Health Center should understand that we still have a real need for their support.

The Board is excited about the year ahead. Karma Israelsen, our interim President and CEO, is handing our next executive a strong, robust organization that our new leader can take to the next level upon taking the helm in early 2014. The sky is the limit in terms of what we can do as we continue to grow both as Chicago’s hub of LGBTQ-competent care and a magnet for all people throughout the region who are looking for excellence in their chosen health home.

Duke Alden
Board Chair
Patients who don’t even identify as LGBTQ tell me that they appreciate a facility and environment that is accepting, and non-judgmental. As a physician I think that’s important, and for the community to know that we provide a wide range of services for all kinds of people, no matter how they identify. That’s what I want people to know.

Doctor Danica Wilson accepted her position at Howard Brown Health Center because of its proximity to her hometown and her experience with transgender patients and HIV/AIDS. But she also appreciates the unexpected range of services offered by HBHC and the people it serves. “What we provide here would surprise people,” she says. “Women’s health, including alternative insemination and colonoscopies, treatment of chronic health problems, like high blood pressure and diabetes. People hear ‘health center’ but they don’t comprehend all the things we do here.”

While Doctor Wilson considers many LGBTQ health issues and concerns to the population as a whole, there are some exceptions. Exceptions such as depression, “that stems from growing up without understanding, debating within themselves, and trying to figure out where they fit into society.” She appreciates the welcoming and accepting environment that HBHC offers people, whatever their health concerns or however they identify, which makes them more likely to seek treatment. “People need to feel comfortable when they see a doctor,” she says. “Otherwise they don’t address their health issue until it’s much more serious than it needed to be.”

She takes pleasure in educating patients about the other resources that are available to them through Howard Brown Health Center. Says Doctor Wilson, “I’ve had a lot of patients come in fearful of not being able to pay for services or get medicine. I tell them that should be the least of their concerns. ‘Seriously?’ they ask, and I reassure them that money is the least of their concerns at Howard Brown Health Center.”
The Programs at HBHC

PRIMARY MEDICAL SERVICES

For all patients, HBHC utilizes a multidisciplinary structure for our primary care team, which consists of physicians, nurse practitioners, physician assistants, nurses, medical assistants, behavioral health consultants, therapists, and case managers. Together, they provide a seamless continuum of care and provide effective chronic disease management. This comprehensive primary medical care is offered alongside linkages to behavioral health care, case management and additional social services. HBHC offers culturally competent specialty care in the areas of infectious disease, gynecology, psychiatry, and gerontology. Other specialties are available through referral to a culturally competent provider.

Women’s Services

HBHC promotes the health and wellness of the lesbian, bisexual, queer, and transgender community through health care services, public education, research, and programming. Our women’s services include alternative insemination, breast and cervical cancer screening, STD and HIV testing, social and support groups, and outreach and education.

Alternative Insemination (AI)

HBHC offers an alternative insemination (AI) program for the lesbian, bisexual, transgender, and queer community. Our AI program provides holistic, affirming care to individuals, couples, and families as they prepare for pregnancy and begin the conception process. HBHC strongly believes in comprehensive approaches to health and wellness, and our AI program reflects this by offering medical care, behavioral health, research, referrals, and social support services to program participants.
Pediatrics

HBHC and Aris Health offer Pediatrics, treating infants, children, and youth. Our pediatrics team focuses on primary medical care, immunizations, routine wellness visits, sick child visits, and school physical exams.

HIV/STI Walk-In Testing Services

HBHC’s Walk-In Clinic provides low-cost, confidential testing and treatment of sexually transmitted infections (STIs). The Walk-In Clinic will give you choices to personalize your health care needs. HIV testing, STI testing, syphilis testing and treatment, and Hepatitis vaccination services are available.

Testing Together

Testing Together is a new HIV testing and counseling service for male couples that allows partners to receive their rapid results together. This service provides a basis for an ongoing healthy conversation between partners about HIV in the relationship, and will allow partners to talk openly about building a protection plan together.

Trans* Health

HBHC is committed to improving the health of the transgender community and offers many comprehensive services for trans* and gender variant individuals, including informed consent hormone treatment (known as the THInC program), youth hormone treatment, counseling services, primary medical care, case management, and weekly support groups. All programs and services through HBHC are provided regardless of insurance coverage or ability to pay.

Youth Services (The Broadway Youth Center)

The Broadway Youth Center offers LGBTQ youth a safe place for self-expression and other services such as basic medical services, HIV and STI testing, and advocacy services that include referrals for housing/shelter, employment, vocation/education help, mental health, lost identification, and basic needs.
INTEGRATED HEALTH AND SUPPORT SERVICES

Behavioral Health Services

Behavioral Health Services at HBHC are easily accessible and, like all of our services, fully equipped to address the unique needs of the community we have served for nearly 40 years. Each client’s concerns, history, prior treatments and current levels and causes of distress are taken into account every time we offer intensive individual therapy, crisis intervention, group therapy, couples counselling, and psychiatry. Our team of Behavioral Health professionals works to link clients with the most appropriate services, both by assigning a therapist at HBHC and in the community by offering referrals and alternate treatment suggestions outside of HBHC that may better meet the client’s needs.

Violence Groups

HBHC’s Violence Recovery Project (VRP) offers individual and group counseling, plus comprehensive services to survivors and victims of domestic or intimate partner violence. Participants can be open about their sexual orientation and gender identity, and begin to heal from emotional, financial, sexual, and physical abuse. Providers are trained in LGBTQ culturally competent treatment of all types of trauma.

Coping Groups

HBHC offers a gender-inclusive group for all members of the LGBTQ community who have experienced unfairness in their relationships. The group addresses issues related to planning for emotional, physical and financial safety, and ways to develop and maintain healthy relationships.

Aging As We Are

Aging As We Are is a social support group for LGBTQ elders that provides a safe meeting place, lunch, a moderator, and periodic programmatic sessions. Sessions vary from presentations on health insurance options, computer training and self-defense workshops, to local events and story sharing.
CASE MANAGEMENT

Linkage to Care

Howard Brown Health Center’s Linkage to Care (LTC) staff work closely with HIV-positive individuals to identify barriers to care and navigate the health and social service systems over a short-term period. The initial steps of establishing or re-engaging in care can be difficult, and assistance may include accompaniment to appointments, benefit applications, behavioral health screening and referrals, and medication assistance.

Retention in Care

Once linked to care, people living with HIV/AIDS (PLWHA) experience both individual and structural barriers to remaining in care. HBHC’s Retention in Care (RIC) specialists provide support to individuals who are at risk of being lost to care or have lost care. Our RIC specialists employ a number of methods to contact individuals lost to care, including phone calls, text messages, e-mails and letters. The RIC often not only prevents HIV-positive individuals from falling out of care, but also provides crucial emotional support, and direct linkage back into medical treatment.

Outreach

HBHC offers free HIV and STI testing services at various locations throughout the Chicago area including the clinic, bars and The Brown Elephant Resale Shop locations.
EDUCATION AND RESEARCH

HBHC engages in research studies that examine and address health disparities in the LGBTQ community using a variety of research methods. HBHC is currently participating in almost 20 clinical trials studying the safety and efficacy of various treatments for HIV/AIDS.

Bitch to Quit

Bitch to Quit (BTQ) is a smoking cessation study specifically for LGBTQ smokers and is the only one of its kind in Chicago. Based on knowledge and activities that have been proven effective with heterosexual smokers HBHC has created LGBTQ specific materials. The program includes group counseling sessions, nicotine replacement and peer support. The project’s goals are to help participants stop smoking and test how well the program works for LGBTQ smokers in general.

HEALE

HBHC has developed ground-breaking curriculum for nurses that teach cultural competency in the care of older LGBTQ adults. The Health Education About LGBT Elders (HEALE) curriculum is funded through a Health Resources and Services Administration (HRSA) grant. Under this grant HBHC is able to bring this curriculum to a variety of health care and educational settings in Illinois, and present to nursing staff and students, as well as any other disciplines who would like to attend.
The Brown Elephant

Winner, Best Resale Shop
Chicago Reader’s Best of Chicago 2011, 2012, and 2013

The Brown Elephant Resale Shop started in 1982 and has three locations in Andersonville, Oak Park, and Boystown. The Boystown location is the original location and remains the “flagship” store.

We sell more than 740,000 items and welcome more than 220,000 shoppers each year. The Brown Elephant also operates a donation pick-up service that run six days a week making stops throughout the greater Chicagoland area.

In addition to sales of donated items, The Brown Elephant generates additional revenue by selling items that are not appropriate to the assortment of the stores to a third party salvage company.

Thanks to our shoppers and donors, The Brown Elephant Resale Shops help to fund services for more than 50% of HBHC’s under and uninsured patients.
Your old sofa can help save a life. You know where that money is going. It’s going to help people, it’s going to help my friends and my community.

Stefin Steberl left a career in corporate retail for one in design, only to return to retail. After volunteering at The Brown Elephant for six months, “I thought ‘Wow, this is fun.’ My skills fit here and it’s a really good time,” he says, “and now, three years later, here I am!”

As manager of the Oak Park location, his responsibilities include day-to-day management of the store, pricing merchandise, and coordinating social media. And donations can be surprising: in vogue mid-century furniture in mint condition, art that is auctioned for thousands through an auction house that partners with Howard Brown Health Center, and Stefin’s favorite, a pair of art nouveau candlesticks tossed in the donation bin that later sold for $1,200 each. “The Brown Elephant is different every day,” says Steberl. “It changes every day, every hour.” He also sees changes happening at HBHC. “It surprises me every day when I hear about a new program,” he says. “I think ‘Wow, I didn’t even know about that!’

Steberl cites HBHC’s outreach program as his favorite. “Sometimes going to the doctor for a test can be scary, but if you’re in a bar or in a store … Howard Brown Health Center does testing in our store four times a month, and here are these nice, friendly folks that are testing for free. Whether or not you have something that concerns you, it’s done and over.”
Naomi Goldberg and Libby Hemphill represent the changing face of Howard Brown Health Center. Both have employer-provided insurance, but when they moved to Chicago three years ago, they wanted their insurance dollars to support an organization that helps others. “I also liked the idea of going someplace that’s LGBTQ friendly and I didn’t have to explain anything,” says Naomi.

They sheepishly admit to being somewhat surprised by HBHC’s physical space and professionalism. “For some reason, I thought it was going to feel thrown together, like on a shoestring,” Naomi laughs, “but the staff is top notch and the facilities are beautiful! It really is whole person care. That surprised me, and I think would surprise most people, too.”

Adds Libby, “I think people would be surprised that it’s an LGBTQ clinic, and they might not know when they left, either. It’s just like any other doctors office, except for those of us who sometimes have challenges at a doctors appointment. Here we don’t. “They have since referred straight friends seeking primary care services to HBHC.

When the two made the decision to start a family, they chose HBHC. “We go there for family health, so we decided to go there to have a baby, too,” says Libby. An informational session held every other month proved very helpful, providing advice and information on choosing a donor and sperm bank, navigating insurance and finances, and providing referrals for legal, medical, mental health and birthing resources that are specifically tailored to the LGBTQ community.

Baby Nathan was the result. “It was a positive experience all around,” says Naomi. “Our lives and our family are just very normal here. We walk in as a family and get treated as a family because we are a family.”

Naomi: It’s nice to walk in and not have anyone make assumptions about who you are or why you’re there.

Libby: And if they do, they’re closer to reality!
Demographics

13,173 patients

Unduplicated patients throughout all of our services: Primary Medical Care, Behavioral Health Services, Social Services, HIV/STI Prevention and Testing, Health Education, Outreach, Youth Services, and Walk-Ins

1,331

Behavioral Health visits

174

Psychiatry visits

188

Patients treated for substance abuse

5,599

Primary Medical Care patients at our Sheridan Location and Aris Health (formerly TRIAD Health Practice).

5,028

Walk-In patients at our Sheridan Location and Aris Health (formerly TRIAD Health Practice).

17,371

Primary Care visits at our Sheridan Location and Aris Health (formerly TRIAD Health Practice).

Demographics are from July 1, 2012 - June 30, 2013
Demographics

- 13,173 patients
- Unduplicated patients throughout all of our services: Primary Medical Care, Behavioral Health Services, Social Services, HIV/STI Prevention and Testing, Health Education, Outreach, Youth Services, and Walk-Ins

- 5,599 Primary Medical Care patients at our Sheridan Location and Aris Health (formerly TRIAD Health Practice).

- Patients treated for substance abuse: 188
- Psychiatry visits: 1,331
- Behavioral Health visits: 5,028

- Walk-In patients at our Sheridan Location and Aris Health (formerly TRIAD Health Practice).

- Broadway Youth Center clients: 2,257

Demographics are from July 1, 2012 - June 30, 2013.
John McGowan
Donor - Northern Trust
Long time supporter John McGowan’s commitment to Howard Brown Health Center dovetails nicely with his role as the National Leader of Northern Trust’s LGBTQ and Non-traditional Family Practice. “There are those of us who have the means to go anywhere for health care and there are those who don’t,” says McGowan. “In very much the same way that the practice I helped build at the Northern Trust provides a comfortable, safe environment for our LGBTQ clientele, HBHC provides the same for its clients.”

As one of the region’s largest, oldest and most reputable financial services organizations, Northern Trust picks its partners carefully. “We have faith in HBHC. There is no other organization that provides the breadth and depth of services. We see the passion in the organization and have faith in its viability and the path it’s on.”

John’s role at Northern Trust is to provide a welcoming environment for LGBTQ clients, one in which they can be comfortable being themselves and trust the advice they receive about financial planning. This mirrors HBHC’s mission: to create a health care space of empathy, respect, and understanding for everyone. “It’s important for people to have a place to go where they’re going to be respected, be themselves, and really get sensitive care. And I believe that the community is broadly seeking that. I don’t see any organization, other than HBHC, providing that,” he says. “I support Howard Brown Health Center personally. I’m a big believer in the mission and the people of the Northern Trust are believers, too.”
THANK YOU!

Howard Brown Health Center would like to recognize the generous donors who have made financial contributions in support of our mission.

Listings on these pages recognize gifts made to Howard Brown Health Center between July 1, 2012 and June 30, 2013.

If you notice an error in your listing, please contact Lizzie Bright, Grant Writer, at LizzieB@howardbrown.org.

**CORPORATIONS AND FOUNDATIONS**

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| CNA                                    |                                   | Animal Rights Founda...
INDIVIDUAL DONATIONS

$10,000 and Above
Anonymous
Bruce Bachmann
Laura Ricketts
Estate of Richard A. Irving

$2,500-$9,999
Anonymous
Mark D. Andrews and John Blazek
David Greg Bennett
Tobias J. Bishop and Rev. Kevin L. Downer
Timothy Boudreau and Brian Hinkle
Amy Crawford and Anita Marella
David Gasman
Mark L. Hawkins
Jose Landrau
Lloyd R. Loback
Elise and Ron Magers
William M. Sanders, M.D.
Nancy Schaffer and Karen K. Dixon
Therese M. and John R. Schall
Naomi Sobel and Diana Doty
Bradley Sterrenberg and Allen Jones
Robert L. Wagner Trust

$1,200-$2,499
Duke Alden, J.D.
Joan and Gary Boyd
Frank Butitta and Edwards Buice
Thomas A. Dunn, Ph.D.
C. Alan Eaks and Alberto Senior
Carol Eshaghy and Behrooz Eshaghy, M.D.
Dean P. Hansen
Joseph J. Harzich
Karma Israelsen
Kathleen and Richard Katz
Jenetta and Daniel Mason
John W. McGowan and David F. Robbins
Matt J. Nielson and Jerel Keith
Michael V. Raffety
Richard R. Rouse
Brent Styles

$500-$1,199
Anonymous
John Phillip Ansehl
Austin Baidas
Aaron and Priscilla Barlow
Carol and Venoncia M. Bate’-Ambrus
Deidre Baumann
Traci P. Beck, M.D. and Kelly Saulsberry
Eva Bergant
Emily Beswick
D. Robert Britt and Stephen Mico
Jerry J. Burgdoerfer
Katie Burgoon
Bradley F. Carlson
Gerald Cholewa and Ronald Klimek
Ronald C. Conner
Kelly Ducheny, PsyD. and Tom Brock
William J. Fahrenbach
David Fitzgarrald
Angie Frank
Susan G. and Fredrick H. Gohl
Ilise Goldberg
Stuart Graff and Robert Chambers
Karl Hanek
Thomas W. Hawkins
Magda Houlberg, M.D. and Jenn Richards
Joanne Hozzian
Paul W. Huber
Kristin Keglovitz Baker, PA-C and Bridget Baker
Ronald Klimek and Gerald Cholewa
Jennifer K. and Richard S. Lane
Neil T. Mack
Lisa A. Mason and Glenn E. McKeown
Laura E. McAlpine and Jeanne Kracher
Bob and Margaret McCamant
Michael McFadden
Kevin C. McGirr
Maureen McGovern
Myrna E. Miller
Bethany M. Minor
Mary F. Morten and Willa Taylor
Daniel Nack
Jean and J. Jordan Nerenberg
Marilyn and John Newlin
Linda M. Nolan
Michaela Parrillo
Richard N. Peterson and Wayne T. Bradley
Mark C. Pfeifer
William L. Pry
Myra Reilly
Michael J. Reimer
Beth Richie and Cathy Cohen
Arlene T. Rodriguez
Gregory E. Rose
Mary Ann Rose
Jane M. Saks and Emma Ruby-Sachs
John K. Sanders
Tom H. Segal
Judith Seid and David Gates
Luticia Smith
Tricia Spence
Patricia A. Staszak
Barbara Tieder
Jeff Todd
Ernest Ward
and Jimm E. Cobb
Christopher Watson
Paul Watson
Danica Wilson, M.D.
John Yang
Leslie Zentner

Donna Burnidge
Shirley Campbell
Toni Canada
Marianne Candido
Keven W. Cates and
Jonathan G. Lester
Jennifer Chyzy
Gabriela Cleveland
Barbara E. Collins
Michelle Crowe
Gary Cunningham
James Darby
and Patrick A. Bova
Laurie Davis
and Mark A. Davis
Todd B. Davis and
Antonacio Garcia
Lou Di Cerbo
Camilla Hawk Diaz-Perez
Marlaina Easton
Nathaniel P. Ekman
Patricia Ewert
and Vernita Gray
Josephine Ferrel
Angela Ferrentino
Tacy Flint
Katherine Fox
and John N. Fox, Jr.
Lee Francis, M.D.
Courtney Frazier
Emily Fry
Nancy R. Gamburd
and Cathy Hanbe

Deanne Gloppen
Naomi G. Goldberg
and Libby Hemphill
Brian Golvinova
Vanessa Griggley-Owens
Laura Haase
Marie Hamilton and
Barbara Tamborski
Cecilia T. Hardacker
and Tonya J. Hart
Gary Harper
Alyssa and Betsy Hart
Darby Hills
Joseph R. Hollendoner
Sherry Lea Holson
Vicki V. and William L. Hood
H. Eileen Howard Weinberg
Karen Hunt
Elizabeth Isaacs
Alma Izquierdo
Marguerite Jester
Anida H. Johnson-Cohen
and Max Cohen
Curtis D. Jones
John Kerney
John T. Kittredge
John Knepper
Sharon I. Leatherman
and Nancy J. L. Imhoff
Matthew Lee
Margaret M. Lombardo
Laura Lothschutz

Lorry Luscri
Michele Maeder
Lisa K. and Cary J. Malkin
Margaret J. and
William H. Martay
Stacie McClane
Gia McDermott
Lynn R. McFee
Elizabeth McKnight
and Dalila Fridi
Lynn McMahan
Carlette McMullan
Lee F. Meyer
R. Bernard Mims
Joan W. Moore
Claudia Mosier
and Jay Colark
Susan P. Muller
and Jo Ann Nathan
Jessika Newman
Kelly Pagels
Leah Paster
Scott Perin
Karen Peters
Gregory S. Pittsley
Linda B. and Richard S. Price
Rina Quershi
Kevin Rakow
Heather Reed
Vonita D. Reescer
Susan Regenstein
Kathleen Robbins
Jeff Roberts  
Lauren Robishaw  
Carlos Roman  
David B. Ruda  
Robert James Ruschmeier  
William H. Russell  
Sylvia Saltoon Muller  
Jenny Q. Schmitz  
Michael Shatto  
Wendy C. W. Sherman  
Veronica M. Siegel  
Angelique Smith  
Peter Snyder  
Yolanda Stemer  
Jules and Lizbeth Stiffel  
Andrew M. Strasser  
Sally Stresnak  
Howard S. Suskin and Peter Olson  
Mary-Morag Sutherland, PsyD.  
Malek Tayara  
Karla Thomas and Stacy Beardsley  
Jennifer Trompower  
Rochelle and Charles H. Trotter  
Dena van der Wal and Poonam Thacker  
Robert Walsh, PsyD. and Gail G. Goldsmith  
Mamie J. Walton  
Kelly and Gina Wegreke-Fuery  
C. M. and Madeleine Weldon-Linne  
Tina Weller  
Meghan West  
Mary E. Zaug  
Elizabeth Zemke  

$100-$249  
Karen S. and William M. Alden  
Genine Alexander  
John P. Allor  
Jill L. Allread and Pam Freese  
Elizabeth A. Almaguer  
Claire Anderson  
Geoffrey A. Anderson  
Anonymous  
Joanna Anos  
Helen Applegate  
Andres Arevalo  
Gilda Avila  
Melissa Babcock  
Francoise Bailey  
Kenton R. Barelo  
Stacey N. Bashara  
Paula Basta  
Ronald G. Bauer  
Catharine and Kevin Bell  
Tanya Bennett  
Dom Bernardo  
Joseph Betancourt  
Erik I. Blanc  

Virgil F. Bock  
Martha Bodman-Wallace  
Andrea and Matt Borowiecki  
Patrick A. Bova and James Darby  
Jennifer L. Bozarth  
Tia Bradley  
James Brott  
Deborah Brown  
Ebony Nicole Brown  
Bethany Bruno  
Sarah Bruno  
Mary Jo Buffo  
Edwards Buice and Frank L. Buttitta  
Cindy Burns  
James B. and Martha S. Burns  
Barbara Burrell  
James L. Buthod  
Paul Dominick Cannella  
Susan and Thomas F. Carey  
Cheryl Coleman  
Phyllis Collins  
Victor L. Corder  
Katherine D. Crane  
Trapper Damian  
Marguerite H. Day  
Sheree Demming  
Diane Dobrin  
Paul Donovan  
April Drugan  
Willard Dumas, III  
Melissa Ehret  
Diana J. Elias-Gross and Andrew Gross  
Sean Eshaghy  
William and Shelley Farley  
Heather Farley-Ingram  
Elaine R. Feldman and Norbert Tatro  
Mel M. Ferrand  
Ralph Brent Fisher  
Katherine Flaherty  
Stacy Flanigan  
Thomas E. Flint  
Barbara Flynn Currie  
Francis S. Fons  
Stacey Foran  
Jane M. Foregger  
Kathleen S. Fox  
Sandra Franco  
Scott Free  
Tyrell Funkhouser  
Cynthia L. Galvan  
Rob Garofalo, M.D.  
Joy A. Germont  
Megan Gibson  
Ethel C. Gofen  
Virginia and Thomas P. Gohagan  
Karen E. and William M. Goodyear  
Marcy and David Gookin  
Zarada J. Gowenlock
Daryl K. Sneed
Margaret Snorf
Phillip Solzan
Vicki R. Specks
David O. Staats
Phillip L. and Leslie M. Stern
John Stryker and
Michael Casner
Patricia Sulita
Marguerite and David Teuten
Jarret Thompson
Alfred Torrence
and Donald McDevitt
James M. and Carol D. Trapp
Rung Kuen Tsai
and Glen Dillon
Paloma Vargas
Barb E. Vicory
John Vinci
Ron P. Walczyk
Stephen M. Wang
Stephen L. Warsh
Loraine T. Washington
Jackie Weinberg
Ellen Wesley
Michelle Wetzel
and Colleen Sonnefeldt
Charles J. Wilson
Dori Wilson
Erica R. Wilson
Lee N. Winkler

Teresa Worman
and Paula Basta
Heather M. Wright

$0-$99
Raven T. Abdul-Aleem
and Zaid Abdul-Aleem
Inez Abrahamson
Pamela J. Adejunmobi
William R. Akins
John P. Anderson
Michael E. Anderson
Anonymous
Ingrid Arqueta-Villatoro
Edgar L. Arredondo and
John B. Welsh
Benjamin Bader
Minda A. Balongag
Richard A. Barrett and
Brian T. Dykstra
Jennifer Batt
Shannon Beck
Danny Beers
Ken Bellinder
Daniel P. Bodde
Rev. Barbara Bolsen
Richard L. Bolton
Pamela and Gerald Boxser
Sheila A. Brady
Steven Brockway
William L. Browers
Anita J. and Larry M. Brown
Betty Brown
Phyllis Brust
Nicole V. and Liam P. Caffrey
Patricia B. Campbell
Lorraine M. Camper
Nancy K. Carlson
Luis Caro
Melissa Catral Decal
Jean Chammas
Sharon and
Archie Christopherson
Valerie Cihylik
Gerald Clark and
Elizabeth K. Clark
Candice and Logan Conner
Thomas and Patricia Conway
Hannah Cook
Kelly Cook-Ginn
John H. Cooper
Charmaine Costello
James L. Coulson
Sharlyn M. Cowan
Teresa Crabtree
Elizabeth A. Cunningham
Caryn P. Curry
Paul Damian
Christopher Davidson
Gwyndollyn Dawson
Dana Des Jardins
and Paul Estrich
Searah M. Deysach
Briggs and Paula Doherty
Estelle Edlis
Bob J. and Marcia R. Ellis
Steven F. Emmert
Luana Enders
Danielle Enriquez-Fowler
Robert Eppenstein
Steven Epstein
Cassidy Epstein
Elizabeth Fashingbauer
Jerry Feigen
Dolores Fetes
Daniel Flave-Novak
Victor and Danielle Forchette
Daniel R. Fountaine
Kenneth H. Frank
Robert and Avelina Friedman
Edward C. and
Kristen E. Gallagher
Edward P. Gamson
Carol Garbarcz
Martha M. Gass
Tammy and
Philip Gianfortune
Arthur Gilfand
Linda Gillum
Rosalind Giulietti
Natasha D. Goburdhun
Winifred M. Goburdhun
Winifred M. Godfrey
Michael A. and
Jody Goldman
Linda Susanne Goldsmith
Rose Gordon
Kent Certified Wine Cellar and Trust
Lady Gregory’s Irish Bar and Restaurant
Lakeshore Sport and Fitness
Lansky Career Consultants
Libby Lane Leather Goods
Maggiano’s Little Italy
Malnati’s Organization Inc.
Marion Street Cheese Market
Maxine Salon
Mdeesigns
Mr. & Mrs. Digz
Morgan Mullins
Museum of Contemporary Art
Daniel Nash and Robert Tamillo
Natural Habitat Adventures
The Neo-Futurists
New Mexico Wine Tours
Nookie’s Restaurants
O’Donovan’s Bar
Olivia Travel
ONE Coconut
Oomphotography
Orbitz
Out Adventures
Park Hyatt Hotel Chicago
Parties That Cook
Pastoral
Pecking Order
Pediatric Dental Health Associates LTD
Porchlight Music Theatre
Reza’s
REI
Restoration Salon
Revel Global Events
Roger Beck Photography
Rosebud Restaurants
Steve Ruby, M.D.
Ruxbin
Sakura Japanese Bed and Breakfast
Samsung Electronics America, Inc.
John G. Shedd Aquarium
Sheraton Chicago Hotel and Towers
The Sofo Tap
Southwest Airlines Company
Speedpro Imaging
Starbucks
Steppenwolf Theatre Company
Susan Fredman Design Group
Swedish Bakery
The Talbott Hotel
Taverna 750
Thodos Dance Chicago
Thomas West Salon
Today’s Chicago Woman Foundation
Tru Restaurant
The T-Shirt Deli
Tulip
Uptown Brownie
Uomini Luxe, LLC
Urban Athlete
Victory Gardens Theater
Elaine Wagner, D.C.
The Waldorf Astoria Hotel Chicago
The Westin Michigan Avenue
Britt Whitfield
Wilde Restaurant
Wine Styles
Wines for Humanity
Wood
Romel Powell truly represents the impact that Howard Brown Health Center can have on a single life.

His childhood spent mostly in foster and group homes, Romel came to HBHC’s Broadway Youth Center (BYC) and found a welcoming, understanding, supportive and safe space that helped him organize day-to-day basics such as transportation, food, clothing and laundry.

He aged out of the youth program, but HBHC continues to play a significant role in Romel’s life. Case Management helps him with his HIV treatment, and his doctor and case manager “played a huge role in me getting sober,” he says, and they continue to do so. “I didn’t expect the level of individual commitment. My case manager and I have an amazing relationship. I’d been so closed off for so many years. I met him when I was 20 and he was one of the first people I opened up to. I’m 27 now, but he still plays a significant role in my life. He’s more than just a case manager. He’s my number one go-to.”

As an Outreach and Prevention Specialist at Mt. Sinai Hospital and a student studying psychology at DePaul University, Romel was inspired by the help he received from HBHC. “It’s the companionship, the individualized service plans, but it’s more than that. It’s the passion behind it. Everybody that works at HBHC has a passion for what they do. There is nothing like the BYC anywhere else in Chicago. And there’s only one Howard Brown Health Center,” he says. “I know the Broadway Youth Center and Howard Brown Health Center saved my life.”

HBHC allows LGBTQ youth to be who they are, gives them guidance, a way to release their emotions and feel safe and vulnerable. And they’re not turned away for it.
<table>
<thead>
<tr>
<th></th>
<th>2013</th>
<th>2012</th>
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<tbody>
<tr>
<td>Cash and Cash equivalents</td>
<td>$ 460,956</td>
<td>$ 636,012</td>
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<td>Accounts Receivable, Net</td>
<td>2,915,987</td>
<td>2,979,839</td>
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<tr>
<td>Inventories and Prepaid Expenses</td>
<td>703,910</td>
<td>805,944</td>
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<tr>
<td>Property and Equipment, Net</td>
<td>2,797,409</td>
<td>2,663,055</td>
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<tr>
<td>Other Assets</td>
<td>923,890</td>
<td>821,561</td>
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<td><strong>TOTAL ASSETS</strong></td>
<td><strong>$ 7,802,152</strong></td>
<td><strong>$ 7,906,411</strong></td>
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<td><strong>TOTAL LIABILITIES</strong></td>
<td><strong>$ 6,045,644</strong></td>
<td><strong>$ 6,592,342</strong></td>
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<tr>
<td>Unrestricted</td>
<td>1,224,792</td>
<td>915,163</td>
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<td>Temporarily Restricted</td>
<td>531,716</td>
<td>398,906</td>
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<td><strong>TOTAL NET ASSETS</strong></td>
<td><strong>$ 1,756,508</strong></td>
<td><strong>$ 1,314,069</strong></td>
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<td><strong>TOTAL LIABILITIES AND NET ASSETS</strong></td>
<td><strong>$ 7,802,152</strong></td>
<td><strong>$ 7,906,411</strong></td>
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## STATEMENT OF ACTIVITIES: REVENUE

**Year end: June 30, 2013**

<table>
<thead>
<tr>
<th></th>
<th>2013</th>
<th>2012</th>
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<tbody>
<tr>
<td><strong>Gross Patient Revenue</strong></td>
<td>$3,932,999</td>
<td>$4,003,681</td>
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<tr>
<td><strong>Less: Contractual Adjustments</strong></td>
<td>(574,348)</td>
<td>(865,913)</td>
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<td><strong>Less: Charitable Care</strong></td>
<td>(1,031,651)</td>
<td>(1,061,099)</td>
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<td><strong>Less: Bad Debt Expenses</strong></td>
<td>(324,181)</td>
<td>(156,023)</td>
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<td><strong>NET PATIENT REVENUE</strong></td>
<td>$2,002,819</td>
<td>$1,920,646</td>
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<tr>
<td><strong>Government Contracts</strong></td>
<td>4,329,544</td>
<td>4,350,686</td>
</tr>
<tr>
<td><strong>Direct Public Support</strong></td>
<td>4,810,383</td>
<td>4,843,846</td>
</tr>
<tr>
<td><strong>Donated Services</strong></td>
<td>139,007</td>
<td>562,382</td>
</tr>
<tr>
<td><strong>Interest</strong></td>
<td>458</td>
<td>84</td>
</tr>
<tr>
<td><strong>340B Pharmacy Revenue</strong></td>
<td>9,762,840</td>
<td>7,208,781</td>
</tr>
<tr>
<td><strong>Other, Including Alliance Income (Loss)</strong></td>
<td>183,796</td>
<td>172,612</td>
</tr>
<tr>
<td><strong>TOTAL REVENUES, GAINS AND OTHER SUPPORT</strong></td>
<td><strong>$21,228,389</strong></td>
<td><strong>$19,058,953</strong></td>
</tr>
</tbody>
</table>
## STATEMENT OF ACTIVITIES: EXPENSES

**Year end: June 30, 2013**

<table>
<thead>
<tr>
<th>Category</th>
<th>2013</th>
<th>2012</th>
</tr>
</thead>
<tbody>
<tr>
<td>Medical</td>
<td>$10,019,389</td>
<td>$7,692,124</td>
</tr>
<tr>
<td>Youth Services</td>
<td>962,488</td>
<td>881,960</td>
</tr>
<tr>
<td>Behavioral Health</td>
<td>656,628</td>
<td>726,101</td>
</tr>
<tr>
<td>Research</td>
<td>712,772</td>
<td>933,700</td>
</tr>
<tr>
<td>Prevention</td>
<td>982,476</td>
<td>1,102,285</td>
</tr>
<tr>
<td>Development</td>
<td>$990,339</td>
<td>$821,974</td>
</tr>
<tr>
<td>Public Relations</td>
<td>234,798</td>
<td>195,982</td>
</tr>
<tr>
<td>The Brown Elephant</td>
<td>2,199,713</td>
<td>2,160,511</td>
</tr>
<tr>
<td>General and Administrative</td>
<td>4,027,347</td>
<td>3,599,443</td>
</tr>
<tr>
<td><strong>TOTAL EXPENSES</strong></td>
<td><strong>$20,785,950</strong></td>
<td><strong>$18,114,080</strong></td>
</tr>
</tbody>
</table>

**INCREASE (DECREASE) IN NET ASSETS**

- 2013: $442,439
- 2012: $944,873

**NET ASSETS (DEFICIT) AT BEGINNING OF YEAR**

- 2013: $1,314,069
- 2012: $369,196

**NET ASSETS AT END OF YEAR**

- 2013: $1,756,508
- 2012: $1,314,069
OUR LOCATIONS

Howard Brown Health Center
4025 N. Sheridan Road
Chicago, IL 60613
773.388.1600
howardbrown.org

Aris Health by Howard Brown Health Center
3245 N. Halsted Street
Chicago, IL 60657
773.296.8400
howardbrown.org/arishalth

The Brown Elephant Resale Shops
Lakeview
3651 N. Halsted Street
Chicago, IL 60613
773-549-5943

Andersonville
5404 N. Clark Street
Chicago, IL 60640
773-271-9382

Oak Park
217 Harrison Street
Oak Park, IL 60304
708-445-0612
howardbrown.org/brownelephant

The Broadway Youth Center
615 W. Wellington Avenue
Chicago, IL 60657
773.935.3151
howardbrown.org/byc